

TERMS AND CONDITIONS OF THE ONLINE STORE PATRYKTRAJDER.COM

(Effective as of March 3, 2026)

§1. GENERAL PROVISIONS AND COMPANY DATA

1. The owner and operator of the service and online store at **patryktrajder.com** is:
Transport Ciężarowy Andrzej Trajder w spadku
ul. Duży Rynek 2/3, 86-100 Świecie, Poland. Tax ID (NIP): PL5591411328.
2. The entity is managed by the Succession Administrator: **Katarzyna Trajder**.
3. Contact: e-mail **trajder.sklep@gmail.com** or via Messenger (Patryk Trajder).
4. All prices listed on the website are gross prices (including VAT).

§2. PRODUCT TYPES AND SALES MODEL

1. **Digital Products (PDF/DXF Documentation):** Automated sale via the **EasyCart** system. The customer receives the product immediately after payment (via the "Buy Now" button).
2. **Physical Products (Machines, Grinders):** These products **do not have a "Buy Now" button**. Sales are conducted exclusively via direct contact (e-mail/Messenger) to determine technical specifications and individual delivery costs.
3. **Technical Requirements:** To use digital files, the customer requires a device with internet access, a PDF reader, and software supporting the DXF format (e.g., CAD software or a technical file viewer).

§3. PAYMENTS AND DELIVERY

1. Payment processors: **Tpay** (Krajowa Integracja Płatnicza S.A.) and **Stripe**.
2. Payment methods: BLIK, instant bank transfers, and credit/debit cards.
3. Digital files are delivered automatically via e-mail. Physical machines are delivered via courier/freight shipping according to individual arrangements.

§4. RIGHT OF WITHDRAWAL AND RETURNS

1. **Digital Products:** The right of withdrawal **does not apply** to digital content not supplied on a tangible medium if the performance has begun with the consumer's prior express consent (downloading the file).
2. **Physical Products:** Consumers have 14 days to return the goods without giving a reason. The product must be unused. The cost of return shipping is borne by the Buyer.

§5. INTELLECTUAL PROPERTY AND SECURITY

1. All designs are the intellectual property of **Patryk Trajder**. Purchase grants a license for personal use only.
2. **Technical Security:** Every PDF/DXF file contains a unique license identifier (e.g., **LIC-dWT01-XXXXX**) permanently embedded within the file's code structure. This allows for the identification of the buyer in the event of illegal distribution or piracy.

§6. COMPLAINTS AND DISPUTE RESOLUTION

1. Complaints: **trajder.sklep@gmail.com** (processed within 14 days).
2. Consumers may use out-of-court dispute resolution. The European Online Dispute Resolution (ODR) platform is available at: <http://ec.europa.eu/consumers/odr>.

§7. SAFETY AND LIABILITY

1. Technical documentation is provided for instructional purposes only.
2. Building machines independently requires specialized technical knowledge, welding skills, and strict adherence to Health and Safety (HSE) regulations.
3. The Seller is not liable for accidents, property damage, or health issues resulting from improper construction or misuse of the machines.

§8. FINAL PROVISIONS

1. For matters not covered by these Terms, the provisions of the Polish Civil Code and the Consumer Rights Act shall apply.